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Quality Policy BKB Holding B.V.

The management of BKB Holding B.V. strives to organize the processes within its organizations (van den Berg Kunststof Bewerking B.V., BLW Kunststoffen B.V., and Ankro Kunststof Verspaningstechnieken B.V.) in such a way that we meet the needs of our target audience and stakeholders.

By initiating and executing improvement projects based on market developments or the expressed wishes of customers and/or stakeholders, the organization is improved. These changes or improvements are documented and regularly assessed for effectiveness. Through open and effective communication with employees, customers, and other relevant stakeholders, BKB Precision aims to stay attuned to the needs and desires of interested parties.

In order to maintain the quality certificate, BKB Holding will implement the following long-term measures:

Theme	
Customer Satisfaction	We understand that the satisfaction of our customers is our top priority. We will focus on understanding their needs and expectations and strive to exceed them by delivering products and services of exceptional quality according to customer-defined specifications.
Continuous Improvement	We are committed to continuously striving for improvement in all our processes up to delivery. Through regular evaluations and collecting feedback from customers and stakeholders, we will keep seeking ways to enhance our efficiency, quality, and customer service. To achieve this, we recognize that our quality management system is an important tool. Therefore, our quality management system will be assessed for effectiveness through the involvement of management, organizing audits, and continuously discussing progress and initiating and encouraging
Compliance with Legal Requirements	preventive or corrective actions; We will comply with all relevant legal requirements and regulations applicable to our activities and products. We will also strive to comply with relevant industry standards and guidelines to ensure that our products and processes meet the highest standards of quality and safety.
Employee Competence and Development	We are an inclusive company, and we recognize that our employees are our most valuable asset. We will continue to invest in their development and training so they have the necessary skills and knowledge to perform their tasks in a way that contributes to our quality objectives. Additionally, we will encourage our employees to think about and implement quality improvements.
Risk Management	We will identify and manage risks that may affect the quality of our products and services. By proactively assessing risks and taking appropriate measures to manage them, we can improve the consistency and reliability of our processes.



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Partnerships with Suppliers	We will work closely with our suppliers to ensure that they meet our quality requirements and standards. By building strong and mutually beneficial relationships with our suppliers, we can strengthen our supply chain and improve the quality of our products.
Environmental Awareness	We recognize the importance of climate change, and therefore we strive to promote sustainability in our sector and report on it according to the GRI standard in our sustainability report. With this, we aim to comply with the ISO 9001 amendment.

Son, 23-5-2024

Dhr. M. Westhuis

CEO